

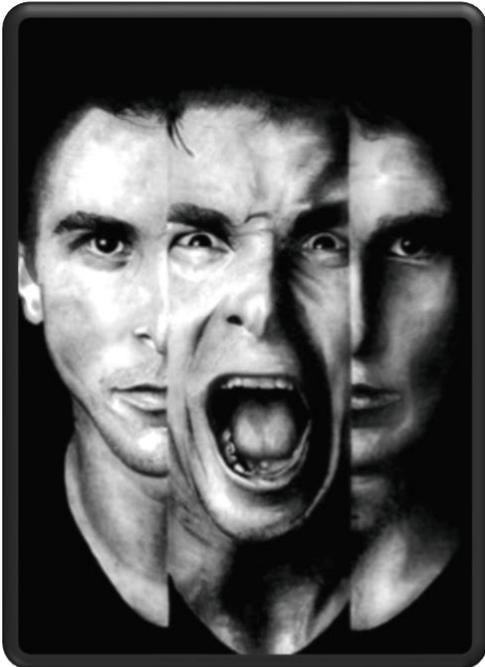


Midwest Chaplain Network

De-Escalation for Chaplains 101 (4 Hrs)

Crisis situations happen all the time. In order to provide care and offer hope on the worst possible day of someone's life, knowing how to de-escalate a tense and dangerous moment may save the life of not only the consumer, but you as well.

This course offers foundational information on various de-escalation techniques used throughout first response departments.



Topics

-  Overview
-  Verbal De-Escalation
-  Four Types of Violence
-  Effective Control Systems
-  Emotional Traits
-  Having Ears to Hear
-  The E.A.R. Model
-  Critical Thinking & Problem Solving
-  Crisis
-  Three Minute Assessment
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Schedule

The course will run from 9:00 am until 2:00 pm with an hour for lunch. We will conclude the day by participating in situational scenarios.

Hosting a Course

To host a **De-Escalation for Chaplains 101** course, please contact us at:
mwcainfo@gmail.com